



On-Site Remote

Date _____ Time In / Out _____

Name _____

Phone Number / Cell Phone _____

Address _____

City, St, Zip _____

Email Address / Email Password _____

Computer Brand/Model _____

Processor/Memory/HD/Optical _____

Windows *7 - Vista - MCE 2002 / 2005 - XP*

Basic - Home - HP - Bus - Pro - Ent - Ultimate 32 / 64 SP 1 - 2 - 3

Windows System Login/Password _____

Internet Provider *Cable - DSL - FIOS*
Bright House - Verizon - Knology - Windstar - Other

Speed Test Upload . Mps Download . Mps

Router *Cisco - Linksys - D-Link - Netgear - Belkin - TrendNet - Other*

Model: _____ IP _____

Admin User: _____ PW: _____

SSID: _____ WPA PW: _____

Team Viewer ID: _____

PW: _____

Labor \$ _____

Parts \$ _____ **Sales Tax (7%) \$** _____

Total Due \$ _____ **Total Paid \$** _____

Cash _____ **CC Online** _____ **Check #** _____

Signature _____ **Date** _____

Not Responsible for Lost Data – Always Back Up Your Work!

Service Request

Resolution

Adobe Flash Adobe Reader

AVG Free 2012 Belarc Advisor

CCleaner CCleaner Registry

File Transfer

Internet Explorer Update / Add-ons

Malwarebytes

Microsoft Updates

Optimize Windows Startup Run Monthly Desktop

Smart Defrag Team Viewer

Virtual Memory Windows Repair / Upgrade

Wipe & Air Dust

Recommendations

Memory Upgrade

Online Backup

Service Pack Update